

[Redacted]

[Redacted]

4th April 2023

Dear [Redacted]

Client Reference [Redacted]

I write to you today to provide you with further clarity regarding our administration process. My previous correspondence highlighted that unfortunately due to financial constraints, we have made the tough decision to file for voluntary administration. [Redacted] have been appointed as administrators of [Redacted]. As of the 25th May 2023, the administrators will be managing the affairs, business and property of the company whilst acting as agents without personal liability.

I have also received notice from our accounts team that you are one of the few clients who are yet to submit a secondary claim referencing your investment into the [Redacted]. [Redacted] As my previous correspondence confirmed all clients must submit a claims form (even if you already have settled a FSCS claim) to allow us to complete the financial audit of the company prior to the completion of our administration process.

If you have not received a claims form within the last two weeks or need assistance filling one out, please contact our claims department on [Redacted] or further assistance. You will need to quote your client reference.

Please consider this an urgent matter which will require a swift response, as we will no longer be able to assist any clients past 25/05/23.

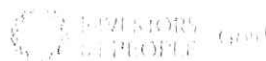
Yours sincerely,

[Redacted]

[Redacted]

Head of Compliance [Redacted]

[Redacted]
Address [Redacted]
Email [Redacted]
Telephone [Redacted]
Company Number [Redacted]



[Redacted]

[Redacted]

17th May 2023

Dear [Redacted]
Client Reference [Redacted]

As per your conversation with one of our advisors, I am writing to provide you with the results in regard to the personal settlement claim which has been submitted and reviewed for you following the liquidation process pertaining to the [Redacted] investment you had purchased.

Our records have shown following the submission of your claim, a total amount of [Redacted] has been located within your escrow account that [Redacted] would have registered for yourself. Please find your escrow statement attached.

Your personal settlement is to be claimed via [Redacted] who are managing the financial aspect of this process, you may contact them on [Redacted] provide them with your reference number to immediately authorise release of your settlement.

Please consider this a matter of urgency as failure to act proactively upon receipt of this correspondence will result in you waiving your right to a personal settlement figure.

Yours sincerely,
[Redacted]
[Redacted]
Head of Compliance [Redacted]

Address [Redacted]
Email [Redacted]
Telephone [Redacted]
Company Number [Redacted]



[Redacted]

17th May 2023

Account Type Business Escrow
Account Name [Redacted]
Account Number [Redacted]

Ref	Value	Balance
207	N/A	59,375.93
266	N/A	105,000.00
186	N/A	142,400.00
772	N/A	36,420.00
505	N/A	79,000.00
272	N/A	45,000.00
663	N/A	45,812.00
875	N/A	21,450.00
477	N/A	105,000.00
960	N/A	142,000.00
120	N/A	22,000.00
602	N/A	55,000.00
483	N/A	21,000.00
141	N/A	29,000.00
133	N/A	44,000.25
151	N/A	41,740.00
		994,190.10

[Redacted]

[Redacted]

12th April 2023

Dear [Redacted]

We are writing to you regarding your position in the forthcoming [Redacted] facilitated by [Redacted]. We have assigned [Redacted] as your alternative asset advisor.

Please ensure that as per the enclosed invoice, your account is settled on or before the 12th April 2023. Full information and contract terms are provided overleaf for your reference.

[Redacted] acts in the interest of clients burdened by the strain of the aftermath of company insolvency in order to provide investors with a route out of the market. We endeavour to ensure transparency in order to restore faith in the investment markets.

Please find below the link to our website:

[Redacted]

Please contact us should you have any further queries on [Redacted]

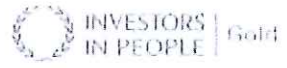
Yours sincerely,

[Redacted]

[Redacted]

Director

[Redacted]
Address [Redacted]
Email [Redacted]
Telephone [Redacted]
Company Number [Redacted]



[Redacted]

UNDERWRITTEN GUARANTEE: [Redacted]

This document hereby certifies that the deposit payable by [Redacted] to the value of [Redacted] is **refundable** up to five working days following a successful exchange as underwritten by [Redacted] here-forth referred to as the "Guarantor", guarantee you irrevocably and without imposition of any terms and conditions, apart from those already provided herein, for all the obligations taken by you as the client.

The payment of the deposited sum of [Redacted] covering fees pertaining to the Escrow Discharge for your Bonds, in the exit of your Investment Portfolio as orchestrated by the Guarantor. The overall sum of the Guarantor's liability under the Warranty Guarantees under the Contracted sale amounts [Redacted]. The guarantor declares that the buyer will pay the client under this Guarantee upon completing the programmed exchange and upon receipt of written authorisation to release the funds to you within 7 working days after the agreed sale date on the 17th April 2023.

The request for payment must be delivered to the Guarantor via your advisor or by mail. Payment of the aforementioned guaranteed amount is payable to you by cheque or BACS transfer. This Guarantee shall be valid from the day of issuance of this Guarantee till the expiry day of the guarantee period, made only on the understanding and condition that the deposit amount was received in full. Please refer to our terms and conditions overleaf for further clarification on how our underwritten guarantee and buy back guarantee works.

This Guarantee shall be enforceable without the need to have recourse to any judicial or arbitrary proceedings. Any disputes arising here from shall be settled in writing, with all enquiries directed to the compliance department in writing. Any disputes concerning this Guarantee shall be settled according to English Law.

Underwritten and signed for and on behalf of [Redacted]

Yours sincerely,

[Redacted Signature]

Director

[Redacted]
Email [Redacted]
Telephone [Redacted]
Company Number [Redacted]



ORDER CONFIRMATION/INVOICE

Customer Information	Service Details
Client Name [REDACTED]	Service Programme: Escrow Discharge
Client Reference: [REDACTED]	Programme Manager [REDACTED]
Advisor [REDACTED]	Programme Availability: 17%

Acknowledgement and Acceptance of Order

Order Date: 12th April 2023 File Ref [REDACTED] Department: Accounts

Please ensure the details of your acceptance order appear correct below as information we submitted into the capital exchange programme on your behalf.

CONTRACT	DESCRIPTION	ADVISOR	Fee payable	TOTAL
Underwritten Guarantee	Escrow Discharge	[REDACTED]	[REDACTED]	[REDACTED]
FREIGHT / SHIPPING				N/A
TOTAL				[REDACTED]

TRADE PERIOD: 3 – 5 working days

EXPECTED FINALISATION DATE: 17th April 2023

BILL TO

[REDACTED]

SHIP TO

REF: N/A

FSCS offers a completely free service to consumers and it's funded by the financial services industry. We confirm acceptance of the above detailed order. A successful transaction is dependent upon compliance of the terms and conditions outlined within the contract and full payment received within the specified time frame.

[REDACTED]
Email [REDACTED]
Telephone [REDACTED]
Company Number [REDACTED]

